



ANNUAL REPORT

MAY 31, 2014

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MISSION AND GUIDING PRINCIPLES

MISSION

Jewish Family Service Calgary strengthens communities by providing social services to individuals and families based on the Jewish values of compassion, social justice and improving the world.

GUIDING PRINCIPLES

- ✧ We treat each individual with dignity and respect.
- ✧ We are accessible to people of all faiths and cultures.
- ✧ We work together to strengthen all communities recognizing the value of participation and collaboration.
- ✧ We are accountable to our clients and stakeholders.
- ✧ We empower individuals and families by promoting self-sufficiency.
- ✧ We respond to new ideas and emerging needs.

WELCOME MESSAGE

This annual report marks the end of my first year as the Executive Director for Jewish Family Service Calgary...and what a year it has been! The year has been a substantial learning experience for me. What I have learned is that 10% of our Calgary community lives in extreme poverty and another 10% barely get by with some support from our organization. These statistics also apply to the Jewish Community. I have learned that over 365 older adults in southwest Calgary live their lives in isolation and loneliness. I now also know that there are many members of the Jewish community aged ten to eighty five who are impacted by mental health issues. I have learned that JFSC has a substantial positive impact on all of these people. From flood victims to those living in poverty, JFSC strives to make the world a better place for everyone. Thanks to the efforts of a fabulous staff team and a dedicated board

From flood victims to those living in poverty, JFSC strives to make the world a better place for everyone.

I am proud to say that JFSC does make the world a better place. Every client and family involved with JFSC is treated with the dignity and respect that they deserve. We truly apply Jewish values in everything that we do.

The services and supports provided by JFSC would not be possible without the support of the Calgary Jewish Federation, the United Way of Calgary and Area, The City of Calgary

through Family and Community Support Services, The Jewish Community Foundation of Calgary, The Calgary Foundation, Calgary's B'nai Brith Lodge and many other foundations and donors. In March of 2014 we welcomed Roslyn Kind to our city. This was an amazing fundraising event put on by our board under the direction of Rosslyn Steinberg and Bev Sheckter. Despite having minimal resources to allocate, we continue to use best practices and professional ethics in serving over 1,000 people and families with excellence.

Over the years JFSC has developed a position of influence in our general community. We serve in senior capacities with the Alberta Association of Immigrant Serving Agencies (AAISA), the Immigrant Serving Council of Calgary (ISCC), and the Sustainability Forum

for Family and Community Support Services, "The Way In" network for older adults; the Calgary Housing and Homelessness Initiatives, and many other organizations. We ensure that there is a strong Jewish perspective present in all of these organizations.

Over the past year the board of directors has undertaken to become a stronger governance board in providing leadership and direction to the organization. A retreat to review the JFSC mission and communications plan was

WELCOME MESSAGE

held in November of 2013. The board undertook to develop a governance model that provided for self-evaluation, the evaluation of the Executive Director as well as establish concrete goals for the years to come. We are proud that JFSC has a strong board that has had very little turnover in the past year. We said goodbye to Nicki Krygier, Jana Fryberg and Steve Kaganov. We thank these individuals for their commitment and support over the years. We welcomed Warren Book and Lil Fader to our board and look forward to their expertise and guidance.

The best way to provide a continually increasing quality of programs and supports requires a dedicated, committed and passionate staff. We are proud to report that

over the past year there was very little turnover of employees. JFSC's staff members are commended for the standard of excellence that they exhibit as a model for

other organizations to follow.

JFSC would not be able to do what we do without the support of our community. We are most appreciative of the

countless volunteer hours put in by over 70 volunteers. We are also grateful to all of our donors for every dollar that we receive. It is the support of our contributors that helps JFSC achieve its mission to strengthen communities by providing social services to individuals and families based on Jewish values of compassion, social justice and improving the world.

We are most appreciative of the countless volunteer hours put in by over 70 volunteers. We are also grateful to all of our donors for every dollar that we receive.



Marty Hornstein
Executive Director



Craig Steinberg
President, Board of Directors

BOARD OF DIRECTORS/ STAFF

JFSC STAFF

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Megan Francisco
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*Contractor

JFSC BOARD OF DIRECTORS

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Rosslyn Steinberg (Honorary member)
Warren Book, CPA

JFSC PROGRAMS

COUNSELLING

Submitted by Megan MacLeod, Clinical Director

The Counselling Program helps people from the Jewish and broader community with challenges in a variety of areas such as mental health, trauma, separation and divorce, abuse, grief and loss, parenting, relationships, and transitions.

Our counsellors all have experience working with individuals, couples, children, and families and adhere to professional codes of conduct and ethics.



HIGHLIGHTS AND ACCOMPLISHMENTS

- ❑ Our partnership with Akiva Academy evolved this year; we completed Life Skills groups with 75 students in June of 2013. In the winter of 2013 we began offering counselling to children and families and consultation to teachers. In the spring we began offering psycho-educational assessments.
- ❑ After experiencing so much change in our staffing the previous year, this year we focused on professional development and support of our newer team members. The team is now comprised of an experienced Older Adults counsellor, a Registered Psychologist and two Registered Provisional Psychologists, who have combined experience working with children with varied needs and challenges, individuals, couples, and families. All staff are part-time.
- ❑ We saw a significant increase in clientele aged 55+ (up to 44% of our clients) and were able to meet this need and continue to offer Older Adults (outreach) counselling on a part-time basis.
- ❑ When the Jewish community experienced a shattering loss, our counsellors met with those in need to offer support and guidance.
- ❑ We responded to the need during and following the flood, with counsellors obtaining specialized training in Psycho-Social Response and Personal Resilience.
- ❑ In collaboration with a community Psychologist we started a group for Children and Grandchildren of Holocaust Survivors. Although the momentum was insufficient to keep the group running, awareness was increased and valuable conversations occurred.

JFSC PROGRAMS

- ❑ Responding to our 2012 Jewish Community Needs Survey and needs presenting with our clientele, two of our counsellors created a group for participants to improve Interpersonal Relationships.
- ❑ As in previous years, we worked collaboratively with our Shalom Bayit coordinators where issues of domestic violence were present, worked actively with internal programs to best meet client needs, and collaborated as needed with external professionals or services.

OUTCOMES AND OUTPUTS

- ❑ We served **115 clients**; 82 of whom were new. These were primarily individuals, some were couples, children, and families.
- ❑ In addition to the intakes done with our **82 new clients**, we completed 111 call-backs or intakes with persons interested in our services. Intake assessment and referral is one of the key services we provide.
- ❑ Utilizing a client-rated outcome measure (Outcome Rating Scale) in which a 5 point increase indicates clinically significant progress; of the 42 clients we closed with, the average change was 7.2 points.
- ❑ 81% of our clients who completed our survey/questionnaire (22 of 27) indicated they made progress applying what they learned in counselling to their day to day lives.

OLDER ADULTS COUNSELLING *🌀 A Success Story*

An individual whose mother was a victim of the Flood of 2013, called into JFSC on her behalf, to request counselling services. When we connected with the mother, who we'll call Dorothy, we determined she was in need of regaining her confidence to live independently again and experience control over her anxiety. As well, Dorothy had experienced many losses and she and her counsellor found she needed to attend to these prior to returning to her reconstructed home.

Through the use of client-centered counselling skills, cognitive behavioural therapy approaches, and narrative therapy, Dorothy slowly restored her confidence and rebuilt her ability to trust herself to manage her anxiety as it got closer to returning home. By challenging thought distortions and generating a different narrative for herself, Dorothy was able to take positive steps forward. Once back in her home, Dorothy learned ways to set healthy boundaries with family and take back her control and independence. Letting go of her counsellor was the last piece of Dorothy's work; trusting herself enough to utilize what she had learned and manage independently.

COMMUNITY SUPPORT SERVICES (CSS)

Submitted by Robyn Winograd, Director of Community Support Services

At JFSC, we pride ourselves in providing holistic client-centered service provisions and we have identified that it is most beneficial to provide our Basic Needs, Vocational, Resettlement and Older Adult services under one umbrella called Community Support Services. This enables us to successfully provide wrap around services that fit the complex and often overlapping needs of individuals and families. The department has worked in a collaborative manner and has come together to meet the needs of even the most challenging situations of our clients, community and agency.

The highest form of Tzedakah is to help sustain a person before they become impoverished by offering a substantial gift in a dignified manner. We believe in that by following this tenet, we are providing the most just and sustainable services to those in need.

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Some of the major themes in service provision this year included:

- ❑ homelessness and those at risk
- ❑ eviction prevention & access to affordable housing
- ❑ the 2013 flood crisis
- ❑ reducing isolation
- ❑ food security
- ❑ addictions
- ❑ challenges with income security especially AISH
- ❑ age related transitions, grief and loss
- ❑ chronic mental and physical health concerns
- ❑ older adults caring for children/grandchildren
- ❑ support services for Holocaust survivors
- ❑ general employment preparation
- ❑ services for newcomers

JFSC PROGRAMS

We are thrilled to continue providing stellar [Older Adult](#) service provisions to Southern Calgary as well as to Holocaust Survivors, Jewish, Russian and Hebrew speaking older adults throughout the city.

We saw some fun and interesting [social, cultural and recreational programs](#) for Calgarian older adults and newcomers, which were very well attended. These programs included a trip to Banff, Heritage Park, the Calgary Zoo, Glenbow Museum, Spruce Meadows, Beit Halochem and other concerts, the Russian Theatre, Bubbies and Zaidas blogging classes, 3 levels of ESL classes, visits by the Russian Consul to complete life certificates and passport applications, educational and health presentations and exercise classes to name a few. Some of these programs were provided in partnership with the Calgary JCC and the City of Calgary.



[Senior's Trip to Heritage Park](#)

[Resettlement services](#) saw a large increase in families served as we successfully filled the Resettlement Coordinator's position soon before the year began.

[Basic Needs and Vocational Services](#) also got a face lift as a new Coordinator was hired for this position in November. Clients are provided with essential employment counselling and resources along with other pertinent information required to improve their job search skills. We have implemented a heavy focus on this aspect of the work and introduced various workshops to meet this need.

FLOOD RESPONSE

We saw tremendous needs resulting from the June 2013 floods in Calgary. We are proud to report that we provided an organized response to the needs of the older adults in Calgary and surrounding areas who were evacuated from their homes.

- ❑ [75 extra hours put in by staff in response to the flood crisis and recovery needs within the first month](#)
- ❑ [Working around the clock at reception / evacuation centres](#)
- ❑ [Mental health and grief response provided in client homes and reception centres](#)
- ❑ [Special assistance provided to Russian speaking clients living in evacuated areas](#)
- ❑ [Continued assistance for flood victims throughout the year](#)

JFSC PROGRAMS

BOASTING SERVICE OUTCOMES

The following outcomes were identified by client self-report via our survey-questionnaire:

- 96% of Clients have increased ability to access resources
- 89% of Clients have increased awareness of resources
- 70% of Clients have increased job search skills
- 82% of Client have more social and community connections
- 99% of Clients' immediate needs were met
- 81% of Clients have social and community connections that form a personal support system
- 88% of Clients are better positioned to meet their needs over the longer term

SHALOM BAYIT/ JEWISH ADVOCACY

A portion of what we offer in CSS is Jewish advocacy and support regarding domestic violence. Jewish clients benefit greatly from having access to someone within their religious group who understands the religious components, the dynamics of abuse, and the legal system. We assess safety, do safety planning, assess risk, and assist with navigation through legal and child protection systems.

We were very fortunate to expand our staffing in Shalom Bayit last summer so we have 2 part-time coordinators, both of whom can support persons regarding domestic violence as well as run preventative/educational programs.

Sandra's Story

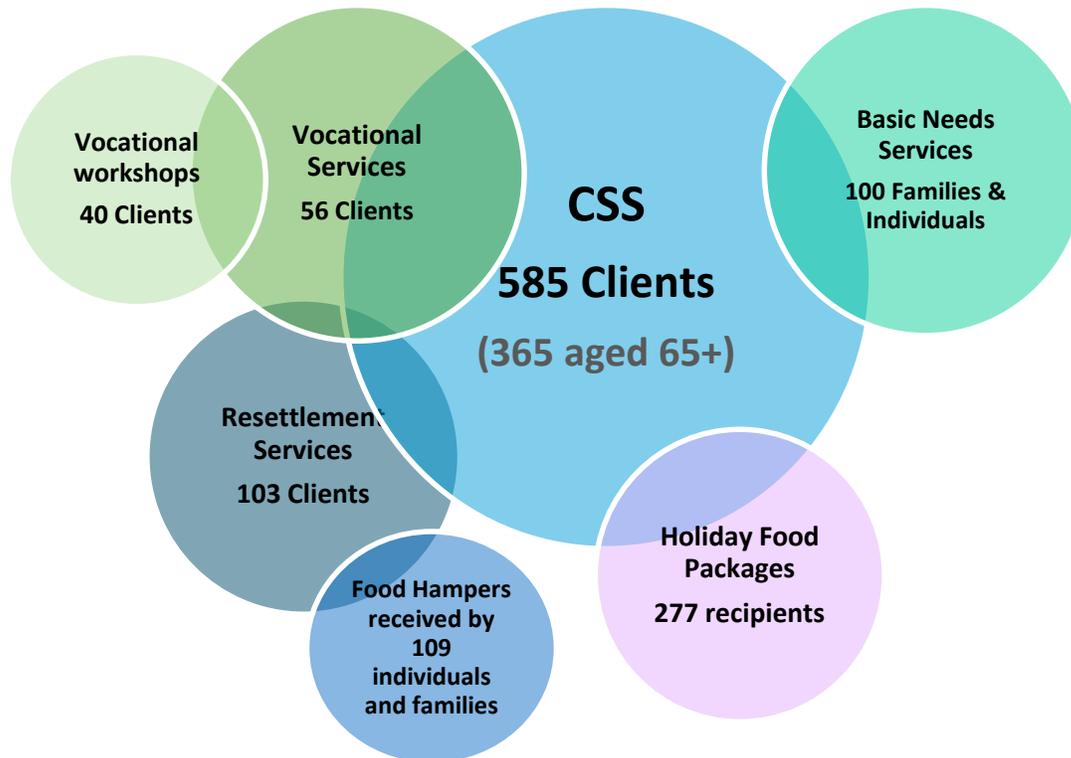
Sandra came to JFSC in a very serious situation at risk of losing her home and ending up on the street. She is a new immigrant and the main provider and caregiver of her children; the youngest being diagnosed with ADHD and other learning challenges. She also provides care and financial support to an aging parent who lives with her.

After registering with our agency, she received assistance with filling out forms such as application for Employment Insurance; housing support for 6 months which supported her in avoiding utility cut off and eviction; facilitation of a free legal session with a lawyer with language interpretation. She also received gift cards to a grocery store and had the opportunity to access our food pantry. In addition, through our Vocational services she created a fantastic resume and developed strong interview skills.

Sandra has now gained a much better emotional state and financial situation. She has been able to make plans for a brighter future for her and her family and no longer requires assistance from JFSC. In addition to starting full-time employment, she has joined the highest level ESL classes and is planning on attending the Nursing program at Mount Royal University.

JFSC PROGRAMS

CSS ACCOMPLISHMENTS AND HIGHLIGHTS 2013/14



- ❑ 15 clients received financial assistance through Kupat Tzedakah or other funds
- ❑ 19 clients received Calgary Jewish Community Housing Support subsidies
- ❑ 162 people accessed the Income Tax Clinic
- ❑ 170 clients participated in Seniors Secret Service
- ❑ Seniors Chanukah lunch in partnership with the JCC celebrated with 110 older adults
- ❑ 10 Shalom Bayit clients received support and advocacy
- ❑ Over 50 families received toys for Chanukah
- ❑ 50 Older Adults participated in ESL classes at the Bertha Gold Apartments
- ❑ Over 70 families received a 'Happening Fund' stampede experience

Additionally, the work being done with [Holocaust Survivors](#) is quite noteworthy. We served approximately 120 Survivors, the majority of whom are on minimal fixed incomes. We have established a very successful Homecare program funded by Claims Conference with 40 Survivors registered over the year. These program participants are able to live more independently and remain in their home longer.

JFSC PROGRAMS

EDUCATION SERVICES

FAMILY LIFE EDUCATION

In partnership with Beth Tzedec Congregation and the Calgary Jewish Federation we co-sponsored an event in May on end of life preparation. The evening was organized by Sandy Shuler and involved panelists and experts. It was attended by approximately 70 people and was very informative, educational, and well received.

We are very excited to be partnering with the Calgary Jewish Federation to develop Bikur Cholim (visiting the sick) training for youth. This will be comprised of two workshops; the first will provide education about the importance of Bikur Cholim and some creative ideas for youth to provide this important mitzvah. The second will cover Jewish values, traditions, and beliefs at end of life. This program will run in October and November.

CALGARY JEWISH WOMEN'S CANCER SUPPORT GROUP

We continue to provide support and resources to the group and their facilitator. Although we didn't provide an educational program this past year this may transpire in the year to come. The group has been meeting for six years and is a valuable resource and support for women facing cancer within the community. We are grateful for the opportunity to collaborate with them.

THE SHALOM BAYIT EDUCATION PROGRAM

Shalom Bayit is currently the largest component of our Education Services; it addresses the issues of [domestic and sexual violence and bullying in the Jewish community](#). This is accomplished through education and collaboration with the primary goals being prevention and capacity building. We provide consultation and education to the Jewish community, its leaders, and professionals.

Another key component of Shalom Bayit is to educate service providers in the broader community about the specific needs and dynamics of Jewish individuals experiencing violence or abuse. Like the previous year, our work this year included collaborating with second stage shelters, advocating and educating staff with Children's Services, collaborating with the Domestic Conflict Unit of the police, as well as other providers.

JFSC PROGRAMS

Since the inception of our Shalom Bayit program, it has been coordinated by one talented individual on a part-time basis. It became apparent last summer that we required more help to meet the demands for Education and Prevention programs along with direct service to those fleeing abuse. We were fortunate to bring on a second part-time coordinator to provide service to clients and run the Pan Canadian Elder Abuse Project (below).

We continued to run our [Turn Off the Violence \(TOTV\) program](#). This began as raising awareness in the community and a positive interaction / anti-bullying program for school children of all ages. It has grown into a collaborative between JFSC, Calgary Communities Against Sexual Assault (CCASA), and the Jewish schools. We developed a curriculum for teachers to use with students and trained the teachers and support staff at both Jewish Day Schools on bullying, child abuse, and domestic violence. [Who Do You Tell programs](#) were provided to all the students and parents from both Jewish Day Schools.

We began a collaboration with the community's Young Leadership Division on planning a day-long seminar to address and strategize regarding three main reasons for individual's vulnerability; family breakdown, a lack of community and family supports, and poverty. This project is partially funded by a Muriel McQueen Ferguson Grant.

Shalom Bayit has another valuable component; providing support, information, and advocacy for victims of abuse or violence. This comes under our Community Support Services umbrella and will be expanded upon there.

COMMUNITY CAPACITY BUILDING OUTCOMES

- ✧ 40 of 52 (77%) community survey respondents indicated *"I would know what to do if someone I know was being abused"*.
- ✧ 45 teachers and support staff received training at the Calgary Jewish Academy; of those who completed the feedback survey, 81% said that the DV/Child Abuse/Bullying training enhanced their capacity as a professional or paraprofessional.
- ✧ 22 service providers to victims of domestic violence attended a lunch training on the value of bringing spirituality into our work, 81% reported that they would use the knowledge gained in their professional practice or as a community member.

JFSC PROGRAMS

PAN CANADIAN ELDER ABUSE PROJECT FOR ETHNO CULTURAL COMMUNITIES (PAN-CAN)

This three-year outreach project focuses on [elder abuse in ethno-cultural immigrant communities](#) of Calgary, Ottawa, Edmonton, and Winnipeg. Calgary's target communities include vulnerable Jewish and Russian seniors, with an additional focus on seniors with low-income and experiencing mental and physical health issues.

The purpose of Pan-Can is to develop and deliver culturally and linguistically relevant materials, program and activities (including a socio-drama theatrical production), as well as build capacity among service providers in the prevention of elder abuse.

The project's focus is Education and Empowerment and has been coordinated by one of our talented Shalom Bayit Coordinators.

This fiscal year we were in the final stretch of the project; we finalized brochures, organized and facilitated workshops in the community, and hired a socio-drama director.

Multiple arrangements and collaborations occurred; within the agency and outside, and within the Jewish and the broader communities.

Staff from our Older Adults Services co-facilitated as well as provided translation for Russian seniors. Consultation and participation occurred with the Calgary Police Service Sargent of the Elder Abuse Response Team.

Volunteer actors were selected and rehearsals for the socio-drama were started. The socio-drama performances will start in June, 2014 and will continue in the fall.



JFSC PROGRAMS

VOLUNTEERS

With over 5000 hours of devoted volunteer work dedicated to our programs and initiatives over the past year, it is certain that our contributions to the community owe a significant part to the volunteers who regularly make them possible.

Volunteers contribute significantly to improving the quality of life for older adults throughout the city. Each Friday and on holidays, volunteers gather at the Beverly Centre to provide Jewish seniors in long-term care with a sense of connection to the community and to the Jewish tradition. Special events were held for these seniors for Rosh Hashanah, for Pesach, and other holidays, with special contributions from volunteers throughout our community. The Voices Seniors' Choir has performed regularly at events throughout the community.



Adam Rosen helps pick up food at Chongo's Market and the Food Bank every second Sunday

For those struggling through the holidays for a variety of reasons, our tri-annual holiday deliveries brought holiday packages for Pesach, Rosh Hashanah and our Chanukah toy drive, thanks to fantastic contributions from volunteers who baked honey cakes, prepared many different varieties of tasty soups, those who aided in the putting together of packages, and who delivered the packages to those in need. Our two food pantries, Miriam's Well and the Kosher Food Pantry, have also helped a substantial number of families this past year, thanks to the volunteers who commit themselves to picking up food, sorting our shelves and preparing packages.

A special thank you to Chongo's Food Market, Calgary Food Bank, and the Calgary Poppy fund, and all the volunteers that helped us put food hampers together every week. You have made a huge difference in many people's lives and we could not have done it without you.

Volunteers also contribute greatly to our day-to-day operations, donating time as receptionists. Those with language skills have often been called upon to translate JFSC's documents into languages other than English, for the benefit of our clients.

Again, a special thank you to every one of our volunteers for their dedicated service, and for giving so much to our community. We are looking forward to another incredible year. Your spirit of giving makes all of this possible. As Anne Frank once wrote "No one has ever become poor by giving."



JFSC's volunteers Jeanette Berger, Rudy Berger and Dora Segall getting ready for Shabbat at the Beverly Centre

AGENCY CONTINUOUS IMPROVEMENT – HIGHLIGHTS

- ✧ We continue to demonstrate how ongoing improvement and learning are values that guide us – through professional development, supporting students and provisional psychologists, and being open to feedback.
- ✧ We engaged in relationships with other social service agencies and Associations that enable our staff ongoing continued education opportunities and increased awareness of community resources.
- ✧ We reviewed and updated our Program Logic Model including targets and benchmarks based on feedback from our funders.
- ✧ We reviewed and improved our Client Survey-Questionnaire including ways to ensure we are getting large enough response numbers.
- ✧ We developed our first Agency Service Design including outcomes from our client survey questionnaire on whether our clients experience a benefit from receiving a holistic service under one roof [93% of respondents who received multiple services reported that they found this helpful].
- ✧ We collaborated with Peer Support Services for Abused Women to develop and receive agency-wide training on becoming more inclusive and increase our capacity to work with persons from the LGBTQ communities. This process also involved managers reviewing our policies and documents to ensure our language is inclusive in nature.
- ✧ We worked continuously with our in-house data manager to improve the manner in which our data system is collecting and presenting our work with clients.
- ✧ We responded to a community need for Foster / Respite families for children in need by planning an information evening, writing an article, and putting links on our website.
- ✧ We enhanced our basic needs provisions in a way which provides more fresh bread, produce and protein in order to better meet the instrumental needs of our clients.
- ✧ We increased our social media exposure by revamping our website and working on increasing our Facebook and Twitter audiences.
- ✧ We launched our first e-newsletter with a very positive response.

AWARDS

PRESIDENT'S AWARD

Steve Kaganov

This award is presented to an individual who has devoted countless hours as a volunteer over a period of years, to assist & support the Agency in its work.

BERNARD LAVEN PROGRAM DEVELOPMENT AWARD

United Way of Calgary and Area

This award is presented to an individual, organization or company in recognition of superlative effort to develop, enhance and support any one or more of the Agency's programs.

MARTHA COHEN OUTSTANDING VOLUNTEER AWARD

Wynne Thal

This award is presented to a volunteer who has contributed outstanding service to the Agency over the past year.

RUTH CARNAT COMMUNITY SERVICE AWARD

Andrea Silverstone

This award is presented to an individual who has directly served the needs of JFSC through outstanding personal effort.

ROSSLYN STEINBERG PERSONAL INITIATIVE AWARD

Rochelle Dvorkin, Gillian Hazan, Marnie Bondar

This award is presented to individuals who demonstrate outstanding personal initiative by creating and supporting new programs to meet the needs of clients at JFSC.

ANNA STEINBERG OUTSTANDING IMMIGRANT AWARD

Asya Geskin, Irena Karshenbaum

This award is presented to immigrants who have demonstrated outstanding achievement in resettlement and integration and are currently contributing back to the community.

JOE BRAGER FURTHER EDUCATION CERTIFICATE

Tara Luhtanen

A certificate to go towards furthering a staff member's professional development with Jewish Family Service Calgary.

CERTIFICATES OF APPRECIATION

Chongo's Market, 5 Star Seniors Relocators Inc.

JFSC DONORS – JUNE 1, 2013 TO MAY 31, 2014

JFSC DONORS – June 1, 2013 to May 31, 2014

MAJOR DONORS

Doreen Abugov	Nancy Flatters & Andrew Oppenheim	Jewish Community Foundation of Calgary - Waterman Family Endowment Fund
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Chongo's Market	Jewish Community Foundation of Calgary - Joe & Maureen Katchen Endowment Fund	Sandy & Larry Martin
City of Calgary – Family and Community Support Services		Minister of Finance - Community Spirit Grant
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Sandy & Frank Cosman	Jewish Community Foundation of Calgary - Sam & Ida Switzer Endowment Fund	Network Recycling Inc.
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Sandra & Dr. Haskel Eisner	Jewish Community Foundation of Calgary - Shilling Family Community Fund	Justice Marina Paperny & Dr. Shep Secter
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JFSC DONORS – JUNE 1, 2013 TO MAY 31, 2014

MAJOR DONORS (Cont'd)

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Larry Ruskin	The Calgary Foundation - Milavsky Family Fund
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Tricia & Igor Shimonov	The Calgary Foundation - Osten-Victor Fund
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Somar Family Foundation	Warren J. Cohen Professional Corp.
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Darlene Switzer-Foster & Bill Foster	Dr. Ivan Zendel
Wynne & Harvey Thal	Helen & Leonard Zenith
The Calgary Foundation	Disnie & Dr. Mark Zivot

We sincerely apologize to anyone who may have inadvertently been missed from our donor list.

JFSC DONORS – JUNE 1, 2013 TO MAY 31, 2014

DONORS

Randi & Bill Aaron	Claire & Ben Berman	Marla & Steve Cohen
Gerard Abdelhamid	Sherry & Aaron Berman	Sheila & Dr. Howard Cohen
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You can also donate on-line through the CanadaHelps website www.canadahelps.org. CanadaHelps is a registered charity that processes secure, online donations on behalf of Canada's 80,000+ registered charitable organizations.

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For more information call us at 403.287.3510 or visit us online at www.jfsc.org to see a detailed description of all our funds.

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Please e-mail us at info@jfsc.org

Hours of operation:

Monday 8:30 a.m. – 5:00 p.m.

Tuesday 8:30 a.m. – 5:00 p.m.

Wednesday 8:30 a.m. – 8:00 p.m.

Thursday 8:30 a.m. – 5:00 p.m.

Friday 8:30 a.m. – 2:00 p.m.

JFSC is closed on Jewish and statutory holidays. We do not accept walk-in appointments, so please call and arrange an appointment before coming to the Agency.

We are located on the west side of the C-Train tracks north of the Chinook stop.

Jewish Family Service Calgary

420 5920 1A Street SW

Calgary, AB T2H 0G3

Tel 403.287.3510

Fax 403.287.3735



www.jfsc.org



We are a partner agency of the Calgary Jewish Federation and UJA.

